

CHRISTOPHER CHUNG

UX Design // Data Analytics // Project Management

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OBJECTIVE

Seeking a position as a UX program manager, where I can combine my expert project management skills with my passion for user experience

EDUCATION

Cornell University, College of Engineering, Class of 2014
B.S. in Information Science, Systems, and Technology, Minor in Business

University of Washington, Class of 2016
Master's in Human-Computer Interaction and Design

TRAINING

-Tableau Visual Analytics (2021) -MCSA: BI Reporting (2018)
-Tableau Desktop I, II, III (2020) -ITIL Foundation (2015)
-Professional Scrum Master I (2019) -Six Sigma White Belt (2014)

RELEVANT EXPERIENCE

UX Design Lead **September 2018-Present**

Yvonne Miller and Patrick Scheibe, Boeing, Everett, WA

- Lead designer for MOS & BWS team, collaborated with PM and Engineering to meet deadlines
- Built product roadmap, defined UX milestones, and managed product backlog in TFS
- Facilitated meetings, onboarded new team members, and established UX standards

Senior UX Design Specialist **January 2017-September 2018**

Lisa Nguyen, Avanade, Seattle, WA

- Managed a team of 6 designers as a consultant on a long term project at T-mobile
- Collaborated with Researchers, PM, HTML, and business stakeholders
- Managed enterprise design system and reported monthly metrics to upper management

Business Analyst (IT Rotational Program) **July 2014-August 2015**

Eduardo Barrientos and Suresh Rajamani, Baker Hughes, Houston TX

- Participated in leadership program with a rotation in IT Sales & Marketing and IT Infrastructure
- Worked on RFP and attended vendor meetings as part of datacenter consolidation effort
- Created mockups and wrote technical and training documentation for BES App

Handset Test Engineer **May 2013-September 2013**

Zhen Qian, ZTE USA, Morristown, NJ

- Conducted field and performance testing of Android smartphones
- Ran test cases and logged bugs using ADB logcat and QXDM

ADDITIONAL SKILLS

Data Analytics/Project Management

Power BI, Tableau, Excel, Visio, Project, Teams, Sharepoint, Rally, TFS, Jira, Trello

UX Design/Web Development

Photoshop, Illustrator, Sketch, Axure, InVision, Figma, HTML + CSS, Javascript